

## TAKECARE INSURANCE COMPANY, INC.

### WEBSITE PRIVACY POLICY

TakeCare takes your privacy seriously. Below is our Website Privacy Policy. We encourage you to take the time to read this Privacy Policy to understand how we collect, disclose and safeguard the information we receive when you visit and browse our website. For information about the privacy of your personal health information, please see [TakeCare Privacy Notice](#) and [FHP Privacy Notice](#).

### WHAT THIS PRIVACY POLICY COVERS

This Privacy Policy covers TakeCare's treatment of personally identifiable information collected when you are on the TakeCare website and when you use our web services. In addition, this Policy also covers our treatment of any personally identifiable information shared with TakeCare's business partners. This policy does not apply to the practices of companies that TakeCare does not own or control, nor to people that TakeCare does not employ or manage.

### INFORMATION COLLECTION AND USE

TakeCare collects personally identifiable information when you set up your account and when you visit certain TakeCare web pages within MyTakeCare. When you register online, we may ask for your name and birth date. Once you register with us and login to our services, you are not anonymous to us. By submitting your registration information and visiting our website, you indicate that you have read, understand, and agree to TakeCare's Privacy Policy. Your submission to create to register for an account and your visits to MyTakeCare website will constitute your consent to the collection and use of this information and to the transmission of inquiry information. TakeCare also automatically receives and records information on our server logs from your browser including, your IP address, cookie information, and the pages you have requested.

### INFORMATION SHARING AND DISCLOSURE

TakeCare will not share, sell or rent your personally identifiable information to anyone without your express consent, except as provided in this Privacy Policy. We will send personally identifiable information about you to other companies or people under the following conditions:

- We have your consent to share the information.
- We need to share your information to provide the product or service you have requested.
- We need to send the information to companies who work on our behalf to provide you with a product or service.

### COOKIES

TakeCare's website may use cookies to collect and store personal choices that you request; this functionality allows you to see unique information that you have requested. While your browser may allow you to reject cookies, our website requires that you accept all cookies in order for the website features and security mechanisms to function fully. A cookie is an element of data that a website can send to your browser that may then store it on your system. A cookie does not retrieve

any data from your hard drive, carry computer viruses, or capture your e-mail address. Two types of cookies are used: persistent cookies and temporary cookies. Our site uses temporary session cookies to assist us in securing your activities and to enhance the performance of our website. The cookie stores a temporary session ID that allows the site to recognize that a page request has come from someone who has already logged on. Once you leave TakeCare's website, the temporary cookie we place on your computer expires, and is deleted from your computer. Persistent cookies help a site remember you as a previous visitor and can enhance your use of a website by saving your passwords and preferences (such as the Privacy Notice) while you are on the site. Persistent cookies are permanently stored on your computer for future use.

## **LINKS TO EXTERNAL SITES**

At times, we may alert you to information and services offered by others by providing links to their sites on the TakeCare website. These links are only meant to supplement the information or products that we currently offer. Although we will only link to reputable sites, we cannot be responsible for privacy issues or concerns on linked sites. Please refer to that linked site's privacy policy for specifics regarding how they use your information. We will not share any information about you with any of these sites.

## ***YOUR ABILITY TO EDIT AND CHANGE YOUR PASSWORD***

TakeCare provides the ability to edit your password during the login process to MyTakeCare Portal. Simply follow the instructions within MyTakeCare website.

## ***SECURITY***

Your personal information is password-protected for your privacy and security. In certain areas we use 128-bit Secure Sockets Layer (SSL) encryption—the highest industry standard for online security—to protect data transmissions. We have secured every secure page on our websites with a digital certificate; this is shown via the "site certificate" that is resident on all login pages. To view this certificate, click on the Secure Site symbol in these sections.

## **CHANGES TO THIS PRIVACY POLICY**

We may amend this policy from time to time. If we make any substantial changes in the way we use your personal information we will notify you by posting a prominent announcement on our pages.

## **QUESTIONS OR SUGGESTIONS**

Any questions or concerns regarding the website can be sent via email to the Webmaster at TakeCare at [webmaster@takecareasia.com](mailto:webmaster@takecareasia.com). Please direct all other inquiries to [info@takecareasia.com](mailto:info@takecareasia.com).