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## TakeCare signs in-network provider agreement with Guam Regional Medical City

Eligible commercial/private sector and federal TakeCare Insurance members will now have access to covered and approved services under



**GUAM REGIONAL  
MEDICAL CITY**  
Where Patients are Partners

their TakeCare in-network/participating benefits at the Guam Regional Medical City. The agreement was effective Friday, May 21, 2021.

Under the agreement, TakeCare's eligible members may access GRMC's full range of medical services that include cardiology, oncology/hematology, hyperbaric wound care, neurology, orthopedics, pulmonology, infectious disease, and other services such as, but not limited to, radiology, patient education, physical therapy, rehabilitation and emergency room.

"We are constantly reviewing the provider network we offer our members," said Arvin Lojo, health plan administrator. "This is an example of our commitment to expand our network of providers in Guam by adding GRMC, and throughout the mainland where we recently added PIH Health Systems in California."

In February 2021, TakeCare and GRMC signed an agreement to allow eligible TakeCare members to access GRMC's services for the duration of the public health emergency. This new agreement replaces the February agreement.

"This agreement with the Guam Regional Medical City enables TakeCare to provide more quality choices of medical services to our members in Guam," said George Chiu, TakeCare president and chief executive officer. "GRMC's core philosophy, "Patients Are Partners," compliments TakeCare's mission to empower our members with healthcare plans and solutions that work for them."

"GRMC is pleased to be an in-network provider for TakeCare members and we greatly appreciate George Chiu's leadership and willingness to provide TakeCare's insured population with access to the quality healthcare that we provide," said GRMC President & CEO, Michael W. Cruz, MD, MBA.



**Arvin C. Lojo**  
Health Plan Administrator

Click on the above photo for TakeCare's Health Plan Administrator Arvin Lojo's announcement of the in-network provider agreement with Guam Regional Medical City.

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## Welcome Jennifer Artero, TakeCare's New Clinical Quality, Wellness and Contracting Manager

Click on image to watch video.



**JENNIFER ARTERO**  
Clinical Quality, Wellness, & Contracting Manager

Screenshot



## Prior Authorization (PA) in 3 Easy Steps

### **Step 1 - Complete Form:**

Complete TakeCare PA form with all ICD-10 and CPT Codes listed

### **Step 2 - Attachments:**

Include lab/imaging results and additional documents related to the referral

### **Step 3 - Submission:**

#### **• Option A - Email**

[MedicalManagement@takecareasia.com](mailto:MedicalManagement@takecareasia.com) and  
[TC.MRS@takecareasia.com](mailto:TC.MRS@takecareasia.com)

#### **• Option B - Fax**

(671) 647-3541

#### **• Option C - Drop Off/Hand Deliver**

Hand deliver to Baltej Pavilion Bldg, 415 Chalan San Antonio, 1st  
Floor or drop into Drop Box  
Monday - Friday 8am - 5pm

**PA Required For:**

1. Diagnostic Imaging to include Nuclear Medicine, CT Scans, MRI Scans, Cardiac CTA, MRA
2. Durable Medical Equipment (DME)
3. Transplant
4. Off-Island Medical Referral
5. Home Health, Hospice, Skilled Nursing Facility (SNU)
6. Therapy referrals to include Occupational Therapy, Speech Therapy, Physical Therapy
7. Behavioral or Chemical Dependency Treatments
8. Additional prerequisite PA referrals may be warranted

\*TakeCare members can refer to their plan's handbook and/or Schedule of Benefits

**PA Questions:**

Refer to TC Medical Referral Service (MRS) at **(671) 300-5995**

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## Newly Credentialed Providers

TakeCare welcomes newly credential providers and facilities. For a complete list of TakeCare's Network visit our website at:

[https://takecareasia.net/directories/provider\\_directory](https://takecareasia.net/directories/provider_directory)

**March**

|                        |                                  |                          |
|------------------------|----------------------------------|--------------------------|
| Andrew Blakley, FNP-BC | Family Medicine                  | IHP Medical Group        |
| Paul Chun, DMD         | General Dentistry                | FHP Dental Center        |
| Eijean Wu, MD          | Gynecology/ Gynecologic Oncology | GYN Oncology Specialists |

**April**

|   |  |   |
|---|--|---|
| Maria Chela Mariano, MD                   | Family Medicine  | Central Medical Clinic<br>(new facility)                        |
| Sumer Ackley, NP                          | Family Medicine  | Kagman Community Health Center and Tinian Isla Community Health |
| Beatriz Sunderland-White, DPT             | Physical Therapy<br>Subspecialty: Women's/Pelvic Health    | S.O.A.R. Physical Therapy                                       |
| Megan Aquino, DPT                         | Physical Therapy   | S.O.A.R. Physical Therapy                                       |
| Eric Bauman DMD, MS                       | General Dentistry<br>Subspecialty: Comprehensive Dentistry | Guam Dental Arts  |
| Carla Haddock MSN, APRN, FNP-C, AGACNP-BC | Nephrology   | Pacific Medical Group   |
| Teresa Underwood, MD                      | OB/GYN   | Center for Women's Health<br>(new facility)                     |

**May**

|                         |                      |                   |
|-------------------------|----------------------|-------------------|
| Maria Teresa Aguon, LPC | Behavioral Health    | IHP Medical Group |
| Sarah Bumps, MD         | Diagnostic Radiology | MDX Imaging       |

**June**

|                        |                                |                           |
|------------------------|--------------------------------|---------------------------|
| Casiana Reyes, RBT     | Registered Behavior Technician | Hunterspeaks Organization |
| Reychelle Dacuycuy, PT | Physical Therapy               | FHP Home Health Center    |

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**TakeCare's mission is to help improve members' health and well-being by offering comprehensive wellness programs and essential tools to achieve individual health goals to support abilities for self-care. TakeCare Wellness Program is the only AAAHC accredited health education and wellness program in Guam.**

**For more information on TakeCare's Wellness Programs, visit:**  
<https://www.takecareasia.com/wellness-program/getting-started>