



## Website Accessibility

TakeCare's website, [www.takecareasia.com](http://www.takecareasia.com), is user-friendly and accessible to individuals with disabilities. We are committed to ensuring every TakeCare member can access information about their health plan with dignity, equality, comfort, and independence.

To achieve this goal, TakeCare implemented an accessibility widget on its website several years ago, powered by a dedicated accessibility server. The website is fully compliant with the Americans with Disabilities Act (ADA), Section 508 of the Rehabilitation Act, and the latest Web Content Accessibility Guidelines (WCAG 2.1 AA).

For more information about TakeCare's commitment to website accessibility, please refer to our Website Accessibility Statement:

<https://www.takecareasia.com/website-accessibility-statement>



## Hearing Impaired

For those members who are hearing impaired, an American Sign Language translator is available for members who request or seek assistance from TakeCare.

Our specialist can interpret in sign language effectively, accurately and impartially, both receptively and expressively, using any necessary specialized vocabulary.

We can assist you or your hearing impaired loved one communicate successfully to receive the needed information and medical treatment.

## Contact TakeCare Customer Support

If you are experiencing difficulty with an accessibility issue, content on [www.takecareasia.com](http://www.takecareasia.com), or require assistance with language or hearing impaired translation services, please contact TakeCare Customer Service at **(671) 647-3526** or via email, [customerservice@takecareasia.com](mailto:customerservice@takecareasia.com)



## Language Translation Services

**English:** For answers about our health or drug plan, contact an interpreter, at **1-671-647-3526**.

**Chamorro:** Para i masotsot na sinalanta gi i kustumbren-ta yan i planu na medikamentu, kontakta un interprete, na i numeron-telepono paraña **1-671-647-3526**.

**Chuukese:** Ngei fanikin acherar me iei fuchukese won anino, chok a fan machuwuwon, tirow fono ngei **1-671-647-3526**.

**Japanese:** 私たちの健康計画や薬の計画についての質問は、通訳 (**1-671-647-3526**) までお問い合わせください。

**Korean:** 건강 또는 의약품 플랜에 대한 답변은 **1-671-647-3526** 번으로 통역사에게 문의하십시오.

**Chinese/Cantonese:** 關於我們的健康或藥物計劃的問題，請聯繫翻譯員，電話號碼是 **1-671-647-3526**。

**Chinese/Mandarin:** 覽译蘸石棘苗披纶佉兆卯留棘詹邮え幹丘整襟儂邳え枷瘤镰捎询?**1-671-647-3526**。

**Marshallese:** Ñan uwaak ko kōn jikin ājmour im kōkar ko ñan wūno ko, ennaan ie lok rukok eo, ilo **1-671-647-3526**.

**Russian:** Чтобы получить ответы о нашем медицинском плане или плане лекарств, обратитесь к переводчику по телефону **1-671-647-3526**.

**Samoan:** Mo fesiligia e uiga i le mamalu ma le faiga o faamatuaina, faafesootai se faa'ogaina i le **1-671-647-3526**.

**Spanish:** Para obtener respuestas sobre nuestro plan de salud o medicamentos, comuníquese con un intérprete al **1-671-647-3526**.

**Tagalog:** Para sa mga sagot tungkol sa ating kalusugan o plano sa gamot, makipag-ugnayan sa isang tagapagsalin, sa **1-671-647-3526**.

**Taiwanese:** 對於有關我們的健康或藥物計劃的問題，請聯繫翻譯員，電話號碼為**1-671-647-3526**。