

Subject: Leadership Announcement – Provider Relations and Contracting Department

Dear Valued Provider,

We are pleased to announce a leadership change within TakeCare that underscores our ongoing commitment to operational excellence and delivering high-quality healthcare services.

Zhen Butler has been appointed to lead our Provider Relations and Contracting Department. Zhen brings extensive experience in relationship management, negotiation, and strategic partnerships. Her leadership will be instrumental in strengthening our provider network and ensuring efficient, effective contracting processes across all markets we serve.

Zhen succeeds Francis Santos, who will continue to lead business development for the company.

We look forward to Zhen's leadership and the continued collaboration with our provider partners.

Please refer all comments and inquiries to our provider relations team:

Provider Relations and Contracting email: tc.provider@takecareasia.com

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Zhen Butler

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Should you have any questions, please don't hesitate to contact your Provider Relations representative.

Thank you for your continued partnership and trust in TakeCare.