TeleHealth

Monday through Friday 8:00 a.m. to 5:00 p.m. Medical Referral Services (671) 300-5995, option 3

TakeCare TeleHealth Service

TakeCare's new TeleHealth service provides health plan members a convenient, contactless medical consultation. All eligible TakeCare members can use the TeleHealth service to obtain a medical consultation about their health and non emergency services.

The current pandemic has changed how our members interact with TakeCare's services and TakeCare is changing along with them. TakeCare's TeleHealth service is simple and convenient. Make a call. Get a medical consultation and assistance to plan next steps.

TeleHealth is available **Monday through Friday, 8:00 a.m. to 5:00 p.m.,** by calling TakeCare's *Medical Referral Services, (671) 300-5995, option 3* and choose *"Ask a Nurse/Provider"* from the call option.

TakeCare's qualified TeleHealth care staff will triage and determine if the patient needs urgent medical care which will be routed immediately to the FHP Health Center Urgent Care, or, if non-urgent, the patient will be able to schedule an appointment with an FHP provider.

TeleHealth is not available for emergency services. Members in need of emergency services should call 911 or go to Guam Memorial Hospital.

TakeCare
Our Island, Your Health Plan